**Bertrand Williams**

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**Profile**

Highly accomplished and experienced Loss Prevention Management Professional with a record of success guiding all aspects of security and loss prevention for world-class organizations. Leads the LP team: Works in a 1.2 million sq. ft. fulfillment center, and leads a loss prevention team to meet loss prevention objectives. Investigation of theft/fraud, interviewing associates, maintaining physical security requirements, investigation of potential or actual work place violence incidents, risk assessing those incidents and implementing steps to minimize the threat to the business or person.

## PROFESSIONAL EXPERIENCE

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| Loss Prevention Manager (promoted from lower profile facility)  | 01/2016 – 05/2020 |
| Rite aid distribution, supply chain & logistics |  Spartanburg, SC |

Security Development and Implementation

* Instrumental in the development, implementation, and oversight of loss prevention training, programs, initiatives, and security at new 1.2 million square foot warehouse facility
* Protect $47 million in front end merchandise and $11 million in front end supplies
* Develop and update security procedures, security system drawings, and related documentation

Training and Oversight

* Partner with management to develop loss prevention training and oversight procedures, reducing shrink by 70%
* Manage and train 18 third party security: train and develop all new hire Asset Protection managers for supply chain; set expectations with Contractor Security Manager and shift supervisors to ensure security expectations are met; and audit the guards monthly to ensure standards were achieved
* Manage a $1.2 million/yr. guard budget: Efficiently and frugally manage the budget to ensure billing is accurate; and adjust guard coverage to meet budget goals. In 2013, the budget was underspent by 15.4% ($84,718) and in 2014, underspent by 16.9% ($92,443)
* Train management and employees on active shooter procedures and plans

Investigations & Audits

* Successfully investigated over 100 internal cases, identified the root cause of theft and reduced it exponentially; made recommendations to HR and Law Enforcement on a case by case basis
* Skilled member of the supply chain audit team, traveled to 9+ Rite Aid facilities ensuring security policy compliance
* Achieved a corporate audit score of 99.5% for security operations
* Assist with monthly, quarterly, and yearly stock inventories; investigate when rare discrepancies occur and work with DEA to investigate any and all pharmaceutical discrepancies

Physical Security Systems

* Assisted Poca, West Virginia DC during potential strike activity, developed contingency planning, installed additional security measures and remotely monitored site to ensure unauthorized access to premise and facility
* Over 10 years of experience with various camera security operations (CCTV, I3, Camera Systems)
* Played pivotal role in installation of access control system, enabling company to deny access to threats, and implement instant lockdown procedures

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| Loss Prevention Manager  | 02/2009 – 01/2016 |
| Rite aid distribution, supply chain & logistics |  Charlotte, NC |

* Protected $43 million in front end merchandise and $3.5 million in RX inventory
* Responsible for 1.3 million square foot facility across three buildings, plus two offsite locations
* Monitored and tracked third party transportation carrier movements for suspicious activity
* Investigated RX shortages and monitored cross dock procedures to ensure DEA compliance
* Achieved an internal corporate audit score of 100% for three consecutive years

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| Loss Prevention Manager  | 04/2007 – 02/2009 |
| Bass Pro Shops, Retail Divison |  Concord, NC  |

* Directed all Loss Prevention responsibilities and procedures
* Initiated investigations and interviews when losses occurred
* Managed and maximized weekly 226 loss protection hours
* Responsible for hiring and training of LP team to include risk management and employee awareness
* Four System exception base reporting
* Performed background checks with ATF prior to firearm purchases
* Conducted OSHA safety audits; and reviewed/confirmed 4473 firearm sales for customers

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| Area Loss Prevention Coordinator  | 09/2005 – 04/2007 |
| Harris Teeter, Retail Divison |  Charlotte, NC |

* Directed and upheld the corporate security measures for eight stores
* Partnered with District and Store Managers to ensure security programs were executed consistently, accurately, and effectively
* Fostered a high level of internal theft awareness among store team members
* Responsible for LP training and initiated investigations when losses occurred

## EDUCATION & TRAINING

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| Major: Criminal Justice |  |
| Montgomery College  | Rockville, MD |

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|  CERTIFICATIONS |  |
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OSHA Certified; Wicklander-Zulawski Interview and Interrogations Certified, FEMA certified

REFERENCE(S): upon request