

Job Title: Claims and Risk Manager

Pay: Salary + Uncapped Commission

The Claims and Risk Manager is responsible for executing company standards and leading safety initiatives to reduce the risk of industrial injury/illness, ensure food safety, and protect company assets. Develop goals and strategies for implementation of site Safety/Risk Management, security, and safety initiatives.

Responsibilities:

- RISK MANAGEMENT - Cargo Insurance exceptions, FDA-Food and Drug Administration (FOOD), USDA-United States Department of Agriculture (PRODUCE), EU-Pharmaceutical Industry Overseas, HACCP Hazard Analysis and Control Points (FOOD), C-TAPT-Customs-Trade Partnership Against Terrorism (Overseas or Border Crossings), DQSA-Drug Quality and Security Act (Pharmaceutical), DSCSA-Part of Drug Quality and Security Act (Pharmaceutical), and OSHA- Occupational Safety and Health Administration (On the Road Body Injury Liability).
- Cargo theft post-recovery, asset cargo monitoring, electronic escort, points of interest notification, origin/destination notification, compliance metrics, point-to-point visibility, temperature, deviation event alerts.
- Review existing standard operating procedures (SOPs) for monitoring shipments and assets and recommend improvements.
- Customer red-lines Contracts.
- Review the adequacy of documents, take necessary steps to cure deficiencies and provide significant findings and solutions.
- OS&D-Over-Short or Damage anything over 20 Cases.
- On-Boarding new Carriers Insurance Certificate.
- Temperature problems in transit or refused cargo. Handles final approval on any emails before sending to Customers.
- POD-Proof of Delivery anything other than signature (Email POD for review).
- Accident Logistics or Transport (Call and Email) Only when Accident involves Cargo.
- Trailer Breakdown (Call and Email) To ensure product CARGO INTEGRITY.
- Trailer Seal Integrity, any load that is refused due to Seal Integrity.
- Performs any other work, ad hoc projects and related functions as may be assigned by the President/CEO.

Qualifications:

- Bachelor's degree in risk management or finance
- At least 3 years of experience in a Safety/Risk Management capacity
- Knowledgeable in all aspects of Risk Management, Cargo Loss Prevention, Cargo Claims, Carmack Amendment, Theft Prevention, Real-Time Monitoring Solutions, Tracking Solutions, Transportation Technology, Professional Witness, Pharmaceutical Transportation, Operations Management, Supply Chain Management, Customer Relations, Insurance Management, Refrigerated Transportation, Quality Management, Driver Recruiting, Sales Management, Dispatch Management, Lease Purchase Programs, DOT, ELD, FDA, USDA, EU, HACCP, C-TAPT, DQSA, DSCSA, OSHA and Security in the transportation industry.